Maryland All-Payer Model Amendment Webinar Series - Webinar 2

Care Partner Approval Process October 25, 2016

Webinar Objectives

- Review:
 - Complex and Chronic Care Improvement Program and Hospital Care Improvement Program
 - Care Redesign Amendment Benefit Incentives
- Care partner approval process including:
 - Incentive Payments
 - Outline of process flow
 - Hospital responsibilities
 - Proposed timelines
- Reminder– upcoming webinars

First Two Care Redesign Programs

Hospital Care Improvement Program (HCIP)

Who?

Hospitals and providers practicing at hospitals

What?

- Improve inpatient medical and surgical services delivery
- > Facilitate effective transitions of care
- Enhance effective delivery of care during acute care events even beyond hospital walls
- Manage inpatient resources efficiently
- Reduce avoidable utilization with a byproduct of reduced cost per acute care event

Tools/Resources

- Comprehensive Medicare data for hospitals
- Financial incentives for providers based on quality and cost performance

Complex and Chronic Care Improvement Program (CCIP)

Who?

- > Hospitals and community providers
- High and Rising Risk Patients

What?

- Strengthen ongoing primary care supports for complex and chronic patient
- Reduce avoidable hospital utilization
- Enhance care management through tools such as effective risk stratification, health risk assessments, and patient-driven care plans

Tools/Resources

- Comprehensive Medicare data for hospitals and providers
- Provider access to hospital-funded care management resources and technology
- Provider support for Chronic Care Management infrastructure
- > Financial incentives to non-hospital providers

Care Redesign Amendment

- As stated in Webinar 1, one benefit of the Care Redesign Amendment for Maryland Hospitals will be the potential to align incentives with physician care partners
- Hospitals may enter into partnerships with their care partners in order to build an infrastructure for better care management
 - These arrangements will be discussed in the participation agreements

Incentive Payments

Any incentive payments that *may* be included in the care redesign programs:

- May only be issued to entities that: (1) have signed Participant Agreements or entered into a Care Partner Arrangement, and (2) are vetted through CMS.
- May <u>not</u> be conditioned directly on the volume or value of referrals.
- May <u>not</u> induce providers to limit or reduce Medically Necessary Services to beneficiaries.

Vetting of Care Partners

- The HCIP and CCIP programs allow hospitals and their care partners to create arrangements which allow for better care management.
- All CMMI models require that participants are appropriately vetted through
 - Law enforcement/ fraud and abuse screening
 - Provider Enrollment PECOS

Hospital Responsibility

- Hospitals will provide to CMS a list of providers with whom they intend to enter into a care partner relationship quarterly
 - Anticipate this list to be due before the beginning of the applicable quarter
- Lists will be:
 - Submitted using approved template
 - By provider type
 - Screened during the applicable quarter
 - Matched with providers previously screened by DOJ

Care Partner Approval Process

- Hospitals to submit lists of providers with whom they have entered into a care partner relationship with for the quarter
 - Before the beginning of the quarter
- Care Partners lists sent to Center for Program Integrity (CPI) and screened via PECOS to determine eligibility to bill Medicare
 - Approximate time 10–14 business days
- Approved providers are then sent to outside agencies for law enforcement & fraud and abuse
 - Can take up to 90 days

Care Partner Approval Process-Continued

- By quarter, anticipated lists provided to hospitals of
 - Approved Care Partners
 - Disapproved Care Partners
 - Providers not approved in PECOS
 - Providers not found in PECOS

Potential Process - Master List of Providers

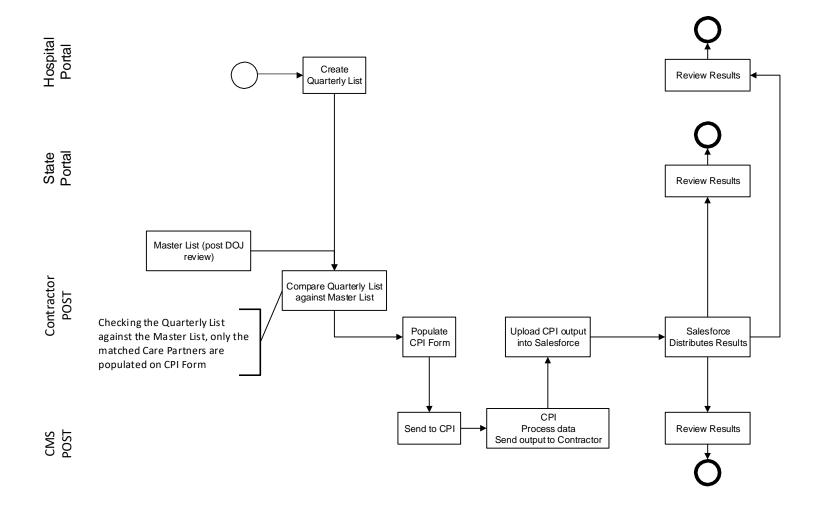
- CMS is investigating the possibility of sending a list of all Maryland physicians to agencies for law enforcement
- If possible, list will be screened fraud and law enforcement
- In this model, a master list will be created prior to the launch of the model – targeted for November 2016
- List will serve for calendar year 2017 and Care Partners will need to be approved annually through the Department of Justice in order to participate
 - This model would allow for a faster quarterly process of vetting via PECOS

Next Steps

- Provider intake form will be delivered to hospitals with directions on how to fill out
- In either process, hospitals will submit the lists of potential Care Partners quarterly
 - This allows for corrections to be made quarterly as long as the physician has been approved via law enforcement/fraud and abuse

Next Steps continued: Hospital Portal

- Portal in process of being created
- Anticipated release March 2017
- This site will allow for Hospitals to upload and view:
 - Care partner Lists
 - Implementation Protocols
 - Participation Agreements
 - Care Redesign Monitoring Documents
- CMS to offer training when we go live with the portal
 - We will follow up with hospitals that submit a LOI to develop the appropriate contact list
- Contingency plan- Utilize email to deliver documents



Tips!

- Build early relationships with care partners.
- Physician participation in the care redesign programs depends on successful vetting.
- Communication with care partners is important to pass through the vetting process.
- Remind care partners to log into PECOS!!

Upcoming Webinars

- Webinar 3: 9:00am EST, Wednesday, November 2
 - CCIP Program Template and Implementation Protocol
- ▶ Webinar 4: 9:00am EST, Friday, November 18
 - □ HCIP Program Template and Implementation Protocol
- ▶ Webinar 5: 9:00am EST, Wednesday, November 30
 - Comprehensive Medicare Data Process and Use
- ▶ Webinar 6: 9:00am EST, Wednesday, December 7
 - □ Care Redesign Program Monitoring
- Webinar 7: 9:00am EST, Friday, January 13
 - Care Partner Agreements

Questions

For information regarding the All-Payer Model please visit: http://www.hscrc.maryland.gov/care-
redesign.cfm

Please send any questions regarding the Care Partner Approval Process to:

MarylandModel@cms.hhs.gov

All other questions regarding the All-Payer model should directed to:

hscrc.care-redesign@maryland.gov